Digital life

Digital systems should not control identity and access without correction, recovery, and fair review.

THE POSITION

An online account may hold contacts, work history, photographs, messages, identity records, and access to essential services. When a platform locks an account or preserves false data without a usable appeal, it can exclude a person from communication, commerce, and parts of public life. People should have a practical way to correct personal data, delete old accounts, recover access, and obtain fair review.

California and Virginia already give people rights to correct and delete certain personal data. Those rights should be easier to use, with clear identity checks, accessible appeals, timely review by a person, preservation of needed evidence, and narrow exceptions.

SOURCES

California Civil Code § 1798.105

Lets consumers ask covered businesses to delete certain personal information.

Virginia Code § 59.1-577

Gives consumers rights to access, correct, delete, and receive certain personal data.

GENERAL INFORMATION

This guide gives general information, not legal advice or representation. Laws and deadlines vary by place and circumstance. Check current official sources before acting.